November 16, 2023

Discontinuation Notification—AriaMx and AriaDx qPCR Systems

Dear Valued Agilent Customer,

Agilent Technologies plans to discontinue sales of the AriaMx and AriaDx qPCR systems and software near the end of 2024. The products in Table 1 will no longer be available for purchase thereafter.

Table 1. Product numbers affected by obsolescence.

Product Number (PN)	Description
G8830A	AriaMx Real-Time PCR Bundle
K8930AA	AriaDx Real-Time PCR Bundle
G8830A Option 650	HP Laptop PC for use with AriaMx
K8930AA Option 650	HP Laptop PC for use with AriaDx
G8830A Option 300, G5380AA	AriaMx Electronic Tracking (ET) Software Upgrade
K8930AA Option 300, K5822AA	AriaDx Electronic Tracking (ET) Software Upgrade
G8830A Option 400, G5381AA	High Resolution Melt (HRM) Analysis Software Upgrade

What does this mean?
1. The AriaMx/Dx instruments and software (instrument controller and analysis software) will carry seven years of guaranteed support (EGS) after obsolescence. Parts and service contracts will still be available during this period. After EGS, support and parts will be available on a best-effort basis for up to three years.
2. Software add-ons (ET and HRM Analysis Software Upgrades) will carry two years of guaranteed support and one year of best effort support after the discontinuation date.
3. Any remaining HP warranty on the Aria PCs listed will still apply after obsolescence.

To support the Aria install base, all active qPCR kits, reagents, and plastics remain available for purchase without plans for discontinuation. The optical modules are consumable products and will continue to be available (Table 2).

Table 2. Optical modules will continue to be available.

Product Number (PN)	Description	Product Number (PN)	Description
G8830-67001	SYBR/FAM	G8830-67004	CY3
G8830-67002	ROX	G8830-67005	CY5
G8830-67003	HEX	G8830-67006	ATTO425

For questions, please contact Agilent Technical Support for your location at https://www.agilent.com/en/contact-us/page. You may also contact your local representative for more information.

Thank you for being an Agilent customer.

Sincerely,

Kristen Chen
Product Manager – AriaMx and AriaDx qPCR Systems